

Aging and Disability Resource Center

What is the ADRC in Iowa?

The system that provides a single entry point/no wrong door access to Iowa's long-term community supports and services

- Virtual
 - Statewide Entry-Point Website for information on local services and integrated access to State products (Medicaid eligibility, e-health, and health benefits exchange)
 - Statewide #800 call system
- Coordination Centers provide no wrong door
 - Coalitions that organize delivery of the ADRC pillars throughout a region
 - Designate local access points that provide at least one pillar in community setting

Systems Collaboration

- Balancing Incentive Payment Program (BIPP) (Iowa Medicaid and DHS)
 - Single entry point website and #800 system
- Veterans Transportation and Community Living Initiative (IDOT)
 - Single entry point website and #800 system
- Care Transitions support for patients' return to home/community

Aging and Disability Resource Center

ADRC Pillar Programs

*Information-
Referral &
Access

*Eligibility
Assistance-
Navigation

*Options
Counseling

**Care
Transition
Support

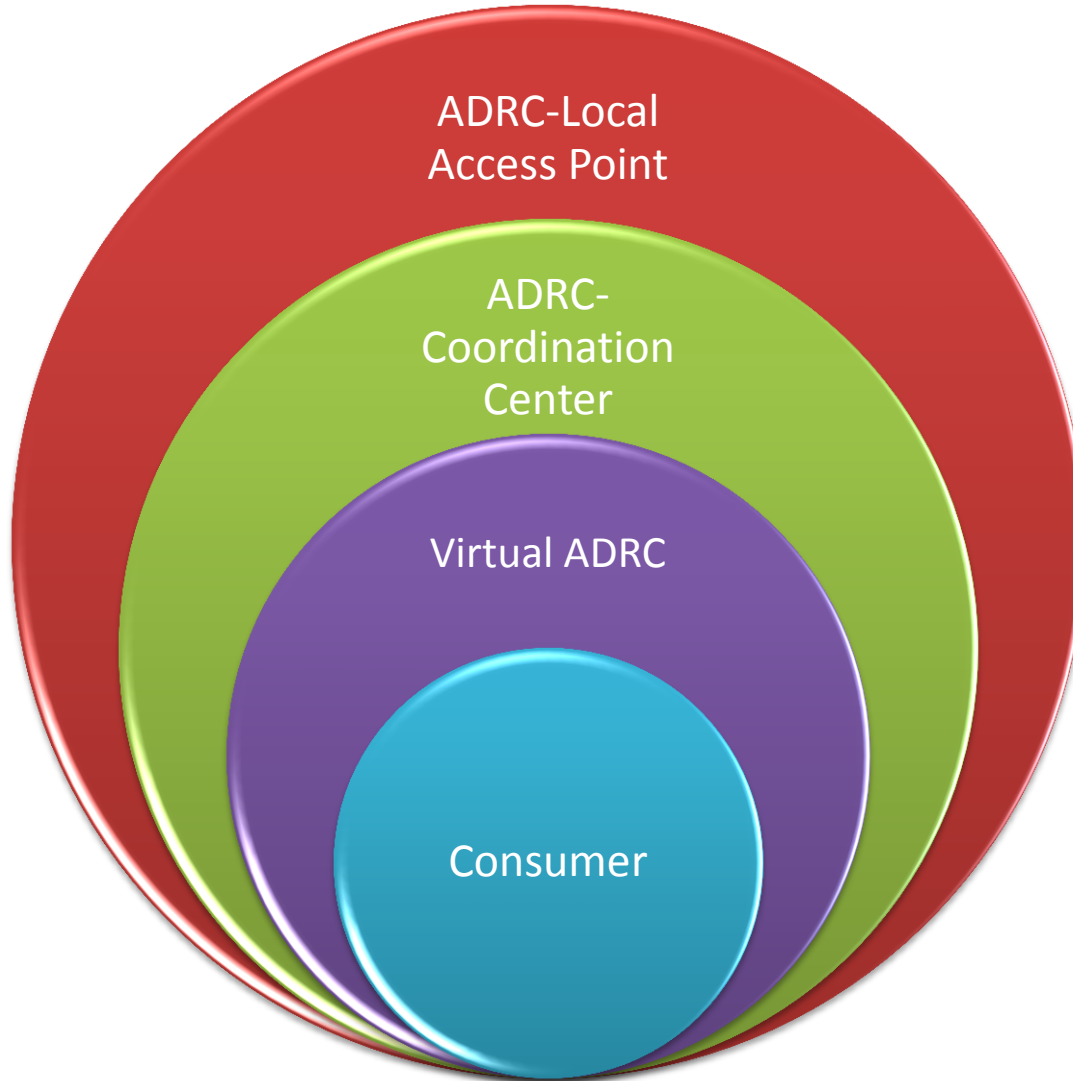
Consumer-
Provider-
Partner
Advisory
Board

Quality
Assurance

*Core services lines

**Care transitions support must blend a core service to be a pillar program

Aging and Disability Resource Center



Aging and Disability Resource Center

Virtual ADRC

Website

Statewide

(Call
Center)

Entry-Point Software

Consumer
Profile

Services
Database

Level I
Evaluation

Referral

ADRCs for Services
Providers for Services
Level II Assessment
Application Assistance
Service Navigation
Health Insurance
Veteran Services
Care Transitions

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